

Kalkaska County Board of Commissioners
County Affairs Special Meeting Minutes
March 8, 2016
(UNAPPROVED)

Meeting called to order by Committee Chair Fisher at 3:00 PM, Commissioner Chambers, Administration Building, 605 N Birch Street, Kalkaska, MI. Present Commissioners Kohn Fisher, Patty Cox and County Clerk Deborah Hill. Absent Commissioners Craig Crambell and Stuart McKinnon. Also present Sheriff Pat Whiteford, Eric Seelye with Empiric, Jim Hopkins with SunTel, Shelly Kumpfer with AT&T and Mike Schmeding on telephone from AT&T.

Chair Fisher called for purpose of meeting, to meet with and discuss pending AT&T accounts and other pending telephone matters.

Kumpfer addressed committee noting her recent assignment to Kalkaska County's accounts, requesting a history of the communications with AT&T. County representatives noted approximately two years of communication efforts by Kalkaska County with various AT&T representatives requesting a review of contracts with repeated turnover of AT&T contacts, ultimately ending in no response from AT&T, with bills being unapproved by the Board until the Clerk could schedule for AT&T to meet with the Board to review concerns and service.

Lengthy discussion and review of accounts, telephone lines, fax lines, dispatch and reports supplied by AT&T and SunTel. Consensus was that 4 accounts remain with one of the accounts a credit, Kumpfer advised the Clerk to request a refund of the credit. The other 3 accounts, and all lines, are to be inventoried by AT&T (approximately 1 week); AT&T (Kumpfer) to provide County (approximately 2 months) with inventory list; County to review and advise which lines need to be retained; AT&T will create a "business case" to resolve the accumulated account balances attributable to the failure of AT&T's communications with the County regarding service contracts. Kumpfer noted she will do a weekly review of the accounts and advise the County of the progress.

Clerk called for review for completion of SunTel RFP. Discussion. Consensus the approved balance of the SunTel RFP to be disbursed. Discussion regarding the pending Viper integration completion, not part of SunTel. SunTel to provide updated manual for phone system to Clerk. Discussion regarding possible added phones needed for Annex with office reorganization. Discussion regarding Emergency Services telephone expense.

Meeting adjourned at 4:44 PM.

Respectfully submitted:

Deborah Hill, Kaskaska County Clerk and
Clerk of Board of Commissioners

Stuart McKinnon, Chair of
Kaskaska County Board of Commissioners

These minutes are not official until they are approved at the next Regular Board of Commissioners meeting.